

Calvary News



Calvary Community Day 2026

It was another fantastic community day at the Calvary Centre on Sunday 2nd August, and we were so lucky with the weather, as the sun helped bring out over 750 people who enjoyed lots of free family fun.

The Wider Role Team would like to thank everyone who made the day possible. This includes:

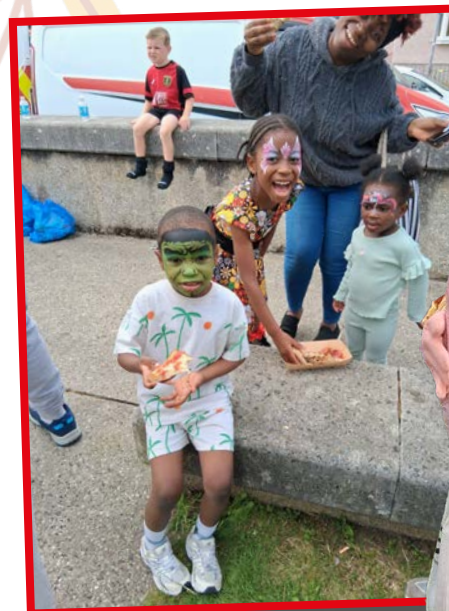
The National Lottery Community Fund, Calvary staff, stall holders, The Calvary Café, Calvary Community Events Committee, the Affordables Guitar Group, and other volunteers who support the local community.



As you can see from the photos, families enjoyed the kids rides and slides, face painting, glitter tattoos, Amy's Animal Adventures, street artists and mascots.

The Pop - Up Pantry distributed 45 Food Parcels, with free food and drink also available. We served 200 Hot Dogs, 200 Burgers, 350 Juices & Water, 420 Slices of freshly baked pizza, 150 Ice Cream Cones and 70 Packets of Crisps.

A great day was had by all.



See back page for more pictures of the fun day!



Welcome to the Autumn edition of Calvay News

There was a great turnout for Calvay's fun day on Sunday 2nd August when several hundred people including many young children attended. The weather was good and there was a wide variety of activities on offer with face painting and Animal Adventures, including a snake in the Calvay Centre. Outside in the park, there were several highly popular activities including a bouncy cartoon-slide and trampolines.

Various characters such as Woody from Toy Story and a Minion, as well as a giraffe entertained people during the day. Free food on offer included hot dogs from the Calvay Community Café and a pizza van. Photos of the event can be found on the front and back pages.

The Association has now started a rent review. We have already contacted everyone to let you know we have started this work. There will be plenty of consultation opportunities for you to let us know your opinions about our proposals when these have been finalised. Watch out for more information later in the year.



Steve Blomer

Chair

Welcome back Melissa... Good luck Michelle!

Melissa has now returned from maternity leave and is settling back into her role, working hard to get up to date with her patch and the changes that have been introduced during her absence.

During this time, Michelle has been covering Melissa's patch and is currently completing a handover, with her final working day being **8 September 2026**.

Throughout her time with the Association, Michelle built strong relationships with tenants and played an important role in reviewing and improving policies and procedures. She will be greatly missed by colleagues and tenants alike. The Committee and staff would like to express their sincere thank to Michelle for her dedication and commitment and wish her every success and happiness



Melissa



Michelle



TENANTS AND RESIDENTS - DO YOU HAVE HOME CONTENTS INSURANCE?

Why do I need it?

As your landlord we cover the buildings insurance for your home but you're responsible, under the terms of your tenancy, for insuring your contents. It's always a good idea to shop around for a policy that will give you the cover you need.

Home contents insurance isn't compulsory, but it's a good idea to consider what a policy would cover you for. Home contents insurance can help protect your belongings from risks like fire, theft, water damage, and many more household risks, giving you peace of mind.

What does contents insurance cover?

Thistle Tenant Risks offer a Home Contents Insurance Scheme, designed specifically for residents in social housing, all our residents are eligible to apply. This policy can cover:

Furniture, Carpets, Curtains, Clothes, Bedding, Electrical items, Pictures, Ornaments.

Terms, conditions, limits and exclusions apply. For more information about our policy, please refer to the Insurance Product Information Document (IPID) and Policy Wording by contacting Thistle Tenant Risks on the telephone number below or visiting www.thistletenants-scotland.co.uk

For more details or to get started, you have a few options:

- Call Thistle Tenant Risks on **0345 450 7286**
- Visit www.thistletenants-scotland.co.uk to learn more or to work out your sum insured.
- Complete this form to request a call back www.thistletenants-scotland.co.uk/call-back

THISTLE
TENANT RISKS



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SHAPE CALVAY HOUSING ASSOCIATION'S FUTURE RENT SETTING POLICY

Calvay Housing Association is currently reviewing its Rent Setting Policy to ensure it remains fair and transparent and generates enough income for Calvay to meet its costs.

As part of this review, we are working with specialist housing consultants, Indigo House, who will help us develop proposals, gather feedback and explore how our approach to rent setting can continue to support high-quality services while remaining affordable for tenants.

We believe that tenants should play a key role in decisions that affect them. That's why we are inviting tenants to get involved and share their views.

Have Your Say

We are keen to make sure that all tenants have an opportunity to provide feedback on the proposed policy and help us understand what matters most when it comes to rent setting. Your views will help shape the final policy and ensure tenant voices are at the heart of the decision-making process.

There will be a range of opportunities to participate so everyone can be involved. Our consultation will include surveys, focus groups and face-to-face events. Whether you have a little time to spare or would like to be more involved throughout the review, we want to hear from you.

Why Get Involved?

By taking part, you can:

- Influence how Calvay sets rents in the future.
- Help ensure the policy reflects tenant priorities and concerns.
- Share your experiences and ideas directly with the Association.
- Contribute to maintaining a balance between affordable rents and quality services.

Interested?

If you would like to participate in the consultation or find out more about the review, please contact the Association and register your interest.

- By email – enquiries@calvay.org.uk
- By Phone – **0141 771 7722**

We look forward to working with you to develop a Rent Setting Policy that is fair, sustainable and supports our communities for years to come.



HOW DO I PAY MY RENT?



Branded Gateway

Our website has an Allpay Branded Gateway. This is an online payment system which allows you to make rent payments or a one-off payment to pay for example, a rechargeable repair. By selecting the “*Make a Payment*” button at the top of the page on our website, you can now make payments more easily and securely. You will no longer require a rent payment card where you have to enter in a 19-digit number, although this option is still available. The system now accepts tenancy reference numbers.

Your tenancy reference is unique to you. If you are unsure of your reference number then please contact the office and we will happily provide you with this.

Pay by Link

Allpay's Pay-by-Link feature allows you to make secure online payments via a unique, personalised link (URL), sent via text or email. The link will be personalised to your account and have your reference number included. This link can be used at any time to make monthly rent payments or a one-off payment and doesn't need to be used only during office hours.

In the future, we will send a payment link by email or text to all new tenants or to you if you have lost your rent payment card. This is instead of issuing a replacement Allpay card. However, an Allpay card will be available on request by contacting your Housing Officer should you still wish to use a card.



How Pay-by-Link Works:

1. Receiving the Link:

You receive a unique Pay-by-Link via text or email from Calvay Housing Association.

2. Accessing the Payment Page:

Clicking the link directs you to a secure, 'Calvay HA' branded payment gateway.

3. Making the Payment:

You enter the payment information (credit or debit card details) and a validation code (if applicable).

4. Confirmation:

You receive a confirmation of the successful payment.

Receipts can be emailed to you, but you must have a valid email address. Please contact the office to check your email information is up to date.

Callpay

If you are not comfortable to pay online or through our payment link, you can call the office, and we can take your payment securely over the phone.

You will be asked to type your bank card number into your telephone keypad, instead of reading it out, this is to ensure your bank details are kept confidential and secure at all times during the payment process.

WAYS TO MAKE PAYMENTS



Direct debit, through your bank account:

Simply contact the office on **0141 771 7722** or complete a Direct Debit Mandate, and we will take care of the rest.

Any annual rent increases will be updated automatically.



By payment link:

You can make payments anytime from your phone. Just click your payment link, enter the amount, and submit. If you don't have a link, call **0141 771 7722** to request one.



Through our website:

Click the "Make a Payment" tab at the top right of the homepage. You will need your tenancy reference number. **Please contact your Housing Officer to obtain this if you do not know your tenancy reference number.**



Online banking or standing order:

Please contact your Housing Officer, who will provide the full bank details to start online banking payments or set up a standing order.



Rent card:

Take your rent card to a local Post Office or any shop displaying a PayPoint sign.



Pay by debit card:

Call 0141 771 7722 or visit our office at 16 Calvay Road, Barlanark, G33 4RE, Mon- Tues 9am – 5pm, Wed – 9am – 1pm, Thur – Frid – 9am – 5pm



Housing Benefit:

If you receive Housing Benefit, no action is required. We will notify Glasgow City Council of your rent, and any service charge increases on your behalf. Please inform them of any other changes to your circumstances.



Universal Credit:

Update your UC journal to confirm housing costs immediately when instructed and to request direct payments to your landlord. For rent increases complete the "Confirm your housing costs" to-do from 1 April 2026, including your new rent and any applicable service charges. Do not use "Change of Circumstances."

Rent Day: Beat the 28th and Stay Ahead!

We all have lots to remember each month, but there's one date that's worth putting a big circle around in your calendar: the 28th.

Your rent is due **on or before the 28th of each month and a month in advance**. Paying on time helps keep your tenancy running smoothly and avoids rent arrears building up.

Think of it this way: just like charging your phone before the battery runs flat, paying your rent in advance keeps everything powered up and stress-free!

Why paying on time matters

- ✓ Avoids rent arrears and extra worry.
- ✓ Helps you manage your household budget.
- ✓ Keeps your tenancy in good standing.
- ✓ Allows us to continue providing services and maintaining your home.

Top tips to stay on track



Set a reminder on your phone for a few days before the 28th.



Set up a Direct Debit or Standing Order so your rent is paid automatically.



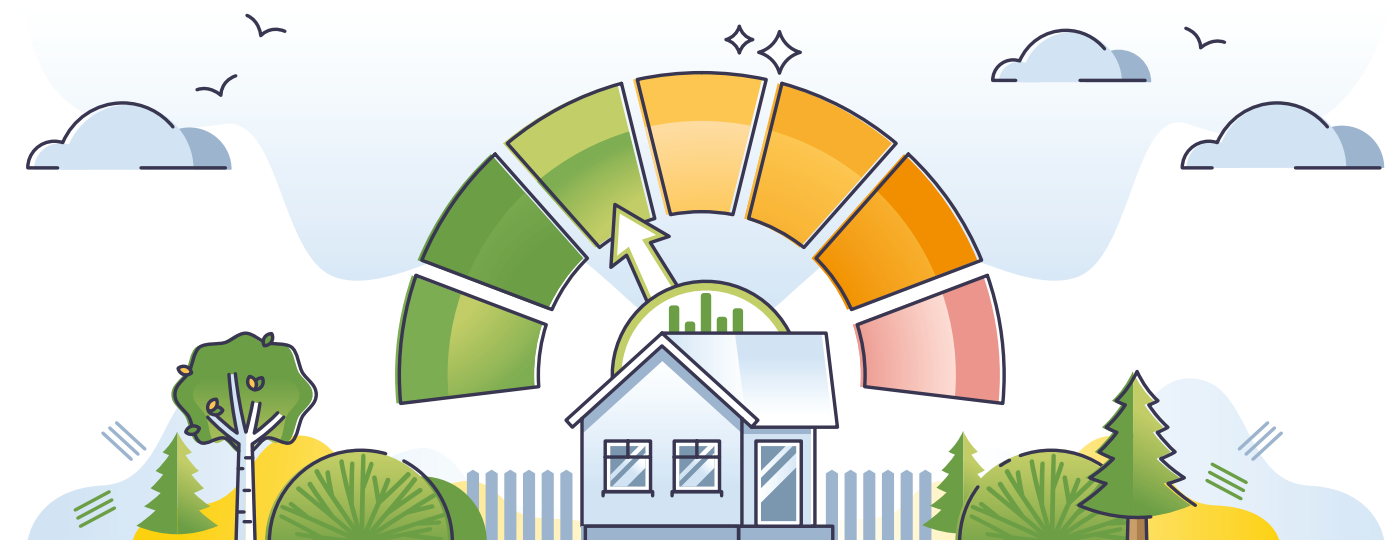
Budget for your rent first each month—it's one bill you don't want to miss.

Need help?

If you're finding it difficult to pay your rent, please don't wait until arrears build up. Contact us as soon as possible. We're here to discuss your options and help you find the right support before things become more difficult.



ENERGY ADVICE AND SUPPORT



There was a 13% increase in utility bills on 1st July. All energy companies implemented this increase, so your bills will become more expensive.

If any tenants are having any issues regarding this, please don't hesitate to call Ronnie, Home Energy Advisor, for tariff advice, help comparing tariffs, or help to change tariffs or supplier.

Ronnie can be contacted on 0141 771 7722

**energy
saving
trust**



The Calvay Centre News



Calvay Breakfast Club

Thanks to continued funding from the Bright Start Breakfast Fund and the Scottish Government, the Calvay Breakfast Club will continue to support children & Young People by providing a FREE enjoyable nutritional breakfast.

In addition to P1 – P7 pupils we will also support S1 & S2 pupils!

The Breakfast Club will run Monday – Friday, 7.45am – 8.45am, during school term time!

All children attending must be registered by a parent, guardian, carer, or responsible adult and accompanied by a parent, guardian, carer, or responsible adult to each Breakfast Club.

**Starting on Wednesday
12th August 2026**

REGISTRATION FORMS CAN BE COLLECTED FROM THE CALVAY COMMUNITY CAFÉ OR THE CALVAY CENTRE

CONTACT EDDIE AT THE CALVAY CENTRE FOR MORE INFORMATION!

Tel: 07498 843491 or ecusick@calvay.org.uk



Calvay Community Events Committee

The Calvay Community Events Committee, (CCEC), has been instrumental in the planning and delivery of many of the activities and events that take place in and around The Calvay Centre for the past 3 years.

The Events Committee is made up of local people who want the best for the community, whether they are young or old, have lived in the area for decades or are new to the area. They have co-delivered and co-funded Community Meals, Children & Family Events, Seniors Events, Arts & Craft Sessions, Parties in the Park, Movie Sessions, and much, much more.

The CCEC meets monthly to discuss what activities and events will take place, how these will be funded, and how they will source funding to provide more activities. Every penny that the CCEC gets, whether this is in grants, fundraising or donations is invested back into community, whether this be in grants, fundraising, or donations

is invested back into community activities and events.

The CCEC is a stand-alone organisation with its own bank account and constitution (rule book), although it works closely with Calvay Housing Association, it has nothing to do with the association and how it runs, and vice versa!

Chairperson
Vice Chairperson
Secretary
Treasurer
Member
Member
Member

Annmarie Boyle
Agnes McCarthy
Joanne Crichton
Alison A'Hara
Bryce Wilson
Linda Dick
Claire Sneddon

The Annual General Meeting of the Calvay Community Events Committee will take place on Wednesday 7th October 2026 at 5pm

Calvay Women's Group

Come along to The Calvay Centre, have a chat and a cuppa!

Discuss what you would like to do, learn how to do your own alterations, do crafts, go on trips, just basically enjoy yourself.

Whether your goal is to learn how to operate a sewing machine, improve hand sewing, or learn an entirely different skill, the women's group can help.

The Calvay Women's Group meets every Monday night, 6.30pm – 8.30pm, in the Calvay Centre. The purpose of the Women's Group is to provide a relaxing, friendly, safe, supportive environment for developing skills, having a chat and cuppa, meeting new friends and taking time for yourself!



Calvay Centre Based Community Courses

The Calvay Centre is working with a number of learning and training providers to deliver community-based opportunities to the Calvay community and beyond!

These FREE courses are open to all members of the community!

We will also provide FREE creche provision at some of the courses if the demand is there!

Health, Wellbeing, & Fitness

Wednesday Mornings
26th August – 11th November 2026
9.30am – 12pm

Paediatric First Aid

Tuesday 6th October 2026
9am – 4pm

One Day Emergency First Aid

Tuesday 20th October 2026
9am – 4pm

One Day Elementary Food Hygiene

Wednesday 28th October 2026
9am – 4pm

Scottish Mental Health First Aid

11th and 18th November 2026
9am – 4pm

One Day Emergency First Aid

Wednesday 2nd December 2026
9am – 4pm

For further information on any of the courses or groups, please contact; Eddie Cusick (Centre Manager) on **07498843491** or **ecusick@calvay.org.uk**

Make a Difference Day (M.A.D.D)

At our recent Make a Difference Day (M.A.D.D) on Friday 31st July 2026, members of the community, young and old, came together to tidy up the area in preparation for The Calvay Community Day.

During our Make a Difference Day (M.A.D.D) session those attending managed to collect nearly 2 tons of rubbish from around the park, Calvay Rd and Calvay Crescent, and the Calvay Crescent Green Space and Park.

Thank you to everyone who participated in M.A.D.D.



Baby & Toddler Sessions

Following the summer break, The Calvay Baby & Toddler Sessions started back in The Calvay Centre on Thursday 20th August 2026.



These sessions run every Thursday in the Calvay Centre, 10.30am – 12pm and are FREE. The sessions are open to all pre-school age children. The sessions not only provide fun and learning activities for the children, but they also provide opportunities for the parents, carers, and guardians that attend with the children.

You can register by turning up on the day or register by calling Eddie Cusick, Centre Manager on **07498 843 491** or email ecusick@calvay.org.uk



ABBA

★ and ★

70s Night



£10
PER TICKET

18s
ONLY


BYOB


RAFFLES


BUFFET

At

Calvay Centre

12TH SEPTEMBER 2026

6.30PM TILL 10PM

Tickets can be purchased from members of the Calvay Community Events Committee.

Visit our Facebook Page.

Swifts at Calvay

Calvay Housing Association, working in partnership with Concern for Swifts (Scotland) and Calvay contractors Simpson Timber Systems and T.R. Aitchison, has installed swift boxes on the clock tower at The Calvay Centre.

One of the most popular visitors during the summer, housing renovation and a loss of nest sites have led to a very significant decline in swift numbers, particularly in the east end of Glasgow.

Each August they make the long journey to Africa for the winter, returning in May to Glasgow, each pair faithful to its last year's nest site. Loss of nest sites is therefore a critical factor for these charismatic birds.

It is hoped swifts will be attracted to their new homes on Calvay's clock tower and so keep the local swift population returning during the summer months.

Clare Darlaston from Concern for Swifts (Scotland) said: "I was happy to advise on the best solution for the swift boxes. There used to be a healthy population of swifts in the local area. The hope is that these boxes will encourage them to come back."



KIDS EAT FREE



For the last 3 years, Calvay Housing Association, via our Wider Role Team, have delivered the Kids Eat Free Programme that ensures school age children have access to a FREE hot meal/snack during the school holidays (Summer Holidays/October Break/Easter Break).

During the recent Summer Holiday (29th June – 12 August 2026) Calvay Housing Association's Wider Role Team invested £8000 that came from our contractors as Community Benefits, which enabled us to distribute **3000 hot meals/snack over a 6 week period** to school age children.

We would like to thank our contractors; City Technical, CRD Properties, JC Decorators, TR Aitchison, CAS Contract Cleaning, Atkinson Partnerships for their ongoing support which has allowed us to make sure that these meals and snacks were available to young people in the area.

RATS, BIN STORES AND SHARED RESPONSIBILITY

Rats are an unfortunate reality in every city, and Glasgow is no exception. Since 2019, Glasgow City Council has received around 60,000 reports of rats across the city. While we can't eliminate the problem entirely, we can all play a part in reducing it.

Like all animals, rats need three things to survive:

Water: Living in Glasgow, there is no shortage of rain, so this is something we cannot easily control.

Shelter: Rats look for warm, dry places to nest. Fly-tipped items, piles of rubbish and even a single cardboard box can provide the perfect hiding place.

Food: Rats will eat almost anything. Overflowing bins, loose rubbish, exposed bin bags and even

dog fouling provide a food source for them. If rats find food in a bin store or surrounding area, they are likely to return to it. This is why it is important to dispose of household waste correctly and for dog owners to clean up after their pets immediately.

This is why it is so important that bin stores are used correctly and kept as clean and tidy as possible.

*Help Keep Our Community Safe,
Clean & Accessible*

Small actions make a big difference

Keeping our neighbourhood clean, safe and welcoming is something we can all help with. By reporting local issues promptly and parking responsibly, we can make our community a better place for everyone.

The MyGlasgow app makes it quick and easy to report environmental issues directly to Glasgow City Council.

You can report:

- Overflowing or missed bins
- Fly-tipping and dumped rubbish
- Rat and pest sightings
- Dogfouling
- Graffiti and vandalism
- Abandoned vehicles
- Faulty street lighting
- Potholes and road defects
- Double parking and parking concerns
- Littering and other environmental issues



Top Tip
Adding a photograph and the exact location helps the council respond more quickly



The back courts serving Sandaig Road, Burnmouth Road, Pendeen Road and parts of Millbeg Crescent have recently undergone a deep clean, removing significant amounts of waste and improving the appearance of these areas.



PLEASE PARK CONSIDERATELY



We've received reports of vehicles causing obstruction on Calvay Road. Parking responsibly helps everyone.

Obstructive parking can:

- Delay emergency vehicles
- Prevent access for ambulances and fire engines
- Block pavements and access for pedestrians
- Stop residents entering or leaving their homes

Please remember:

- Glasgow City Council may issue fines or enforcement notices for illegal or obstructive parking.

- Dangerous or blocked access can also be reported to Police Scotland, particularly where there is an immediate safety concern.

Working Together - Every report and every considerate parking decision helps improve our neighbourhood.

- Report problems promptly.
- Keep access clear.
- Help keep our streets clean, safe and welcoming for everyone.

Thank you for helping to make our community a great place to live.

Abandoned trolley?

TrolleyWise

Abandoned trolleys are scattered around the area. To help keep the area clean and tidy you can report directly to Trolleywise on 0800 316 1241, online or on the Trolleywise App. You can use these QR Codes to download the App

Trolleywise also have a website where there is an interactive form – You just report the location of the trolley, and a Trolleywise operative will come and get it as soon as they can.

https://www.wanzl.com/en_GB/360-degree-service/TrolleyWise

GET IT ON
Google Play

Download on the
App Store



FREE School Lunches

All P1-5 pupils attending school are entitled to free school meals.

P6 & P7 pupils are entitled to free school meals if you are getting the Scottish Child Payment.

S1-3 pupils in selected schools are entitled to free school meals if you are getting Scottish Child Payment.

For other pupils, a parent or carer must be getting Universal Credit and earning no more than £995 in the monthly assessment period before you apply.

If your child is in P1-5 and is also eligible for free school meals due to UC or asylum support, you should still apply for free school meals to make sure that you get any additional support available during the school holidays.

Free school meals may also be available on a discretionary basis, for example if you are getting Pension Credit, or you are not entitled to benefits due to your immigration status.



School Clothing Grant

School clothing grants are also available under similar criteria, although this can vary. The school clothing grant is payable at a minimum of:

- £120 per child of primary school age
- £150 per child of secondary school age.

To find out more information contact Glasgow City Council online.

Scottish Child Payment



£28.20 a week for each eligible child, if the parent is ordinarily resident in Scotland, responsible for a child under 16, entitled to a qualifying benefit:

- Universal Credit
- Pension Credit

You can apply online to social security Scotland or call them on **0800-182-2222** or speak to Angela, Calvary's Welfare Rights Officer on **0141-771-7722**



Best Start Grant: Pregnancy and Baby Payment

There is a payment of £796.65 to help with the costs of pregnancy or a new baby if you have no other children under 16 living with you; or £398.35 if you have other children aged under 16 living with you.

The higher rate is still payable if the only other child (or children) is:

- a parent of the child, or a sibling of a parent of the child;
- a child who is not your or your partner's child, and was already aged one or older when you became responsible for them;
- a child with whom you left your home due to domestic abuse;
- a child born before you came to the UK, and you:
 - have refugee status or humanitarian protection;
 - came to the UK under a safe and legal humanitarian immigration route;
 - were living in a country or territory immediately before the UK government advised British nationals to leave, or arranged for their evacuation, and you have leave, or a right of abode, in the UK; or

- came to the UK under the schemes for Afghan or Ukrainian nationals and have leave in the UK.

There is one payment of £398.35 supplementary payment if you have had a multiple birth.

You qualify if you are:

- aged under 18 (regardless of income or benefits); or
- aged 18 or 19 and a dependant in someone else's benefit claim because you are still in school or college; or
- you or your partner are entitled to:
 - universal credit (UC). You must have been getting any amount of UC in the monthly assessment period in which you apply, or the one before that. You are still entitled if your UC has been reduced to nil because of a sanction.
 - pension credit; or
 - housing benefit.



During Pregnancy - Free Vitamins

All pregnant women in Scotland qualify for free vitamins, regardless of income. Ask your GP or health visitor how to get them.

Best Start Foods

A pre-paid payment card for milk, fruit, vegetables, pulses and eggs, worth £5.60 a week, or £11.20 a week for a child under 1 years old.

You qualify if you are pregnant, or responsible for a child under 3 and receiving:

- UC
- Housing Benefit or

- Pension Credit.

You can also qualify if under 18 or aged 18/19 and a dependant in someone else's claim for child benefit.

You can apply online to social security Scotland or call them on **0800-182-2222** or contact Welfare Rights Officer, Angela on **0141-771-7722**



