

Calway News

www.calway.org.uk

Spring 2021

WE'RE
NEARLY
THERE,
FOLKS!

It's been a tough year for everyone, but Spring has sprung, lockdown is lifting and there's definitely hope in sight for all of us. In this issue, we've got information on services to make your life a bit easier, additional payments you may be entitled to and competitions to win fabulous prizes. So, pour yourself a cuppa and see what's inside for you!

3 | **The way we were**
Photo special - Calway then
and now

5 | **Win £25 or £40 vouchers!**
Competitions for kids and
grown ups!

6 | **Welfare Rights**
New payments and advice

Dear Residents and Customers,

Welcome to the Spring edition of Calvay News.

I expect that like me, you're looking forward to warmer days and the easing of the Coronavirus restrictions. As I write, the Calvay Centre remains closed. Our staff are all available (as they have been throughout the pandemic) and you can speak to someone either by ringing our usual number, 0141 771 7722 or by emailing enquiries@calvay.org.uk. We'll always do our very best to help you. We'll be continuing to follow Scottish Government rules and will open the Calvay Centre when it's safe to do so.

While we've been working under COVID-19 restrictions, we've only been able to carry out emergency/urgent repairs and other works, such as checking gas boilers and electrical safety work to the inside of people's homes. Other work, such as the refurbishment of bin stores was able to go ahead because it was external. Now the bin stores are complete, I hope it will encourage everyone to keep their bin stores clean and tidy.

Preparation work for our new-build development at Garvel Crescent and Blyth Road continues. I'm pleased to say we now have full planning permission for the new homes at Garvel Crescent and expect to have this for Blyth Road soon. Although we have had some delays, we expect building work will be able to start in May.

Spring is a time of hope and renewal. As the vaccination programme continues to make progress, I hope and trust that soon we will all be able to meet and socialise with our friends and families. Here at Calvay, we're looking forward to reopening the Calvay Centre and restarting activities when it's safe to do so. When we reopen, we'll be relaunching the Calvay Community Café, offering high quality food at reasonable prices. Hope to see you there!

Best wishes,

Anna Ellis
Chair



Here to help YOU!



Over the Christmas period, with help from Connect Community Trust, we gave out over **£1,000** of ALDI vouchers to the residents of Barlanark. We believe these vouchers really did lend a helping hand to those local people struggling or affected by COVID-19.

We're always looking for ways to help where we can and used the vouchers as an alternative to food bank referrals.

As we've said from the start of the pandemic, if you're struggling or need help, please remember we're here for you. And if we can't help, we'll point you in the right direction to those who can! Call us on **0141 771 7722** or email enquiries@calvay.org.uk

THANKS, CARL!



A big thank you to our Caretaker, Carl Girvan, for clearing the snow away from the Manse site properties, so the residents there could get out and have easy access to the shops. It was very much appreciated by the tenants.

Christmas kindness from Calvay contractor

Late last year we contacted all of our contractors and asked them not to hand in any gifts for staff or Committee Members at Christmas. However, we did say to them, if they really wanted to, they could donate to a charity of their choice on our behalf and we would let our customers know via the Newsletter.

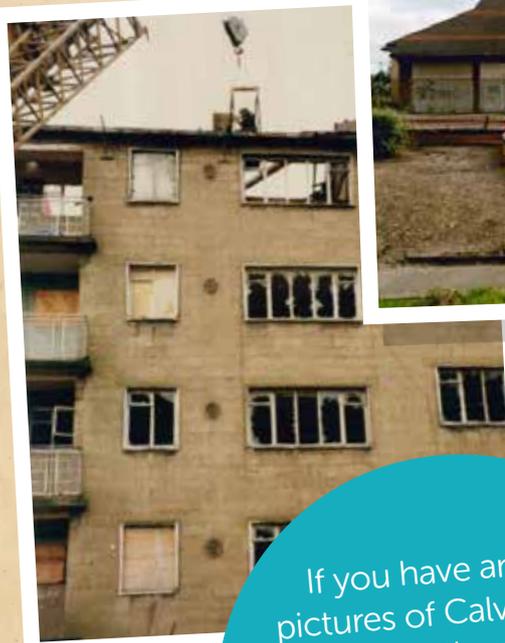
One of our contractors, Sheils Construction Joinery and Maintenance, made the very generous donation of £250 to the Glasgow Children's Hospital Charity and we would like to say a massive thank you to them. This is the second year running Sheils have made a Christmas donation on our behalf and we are extremely grateful to them for doing this.



THAT WAS THEN... THIS IS NOW!

Lockdown has given everyone a chance to reflect and at Calvay we've taken a good old trip down memory lane too!

These pictures show parts of our area in the 1980s and then how it looks today. It's amazing how far Calvay has developed, with lots more to come!



Today



If you have any old pictures of Calvay, we'd love to see them! Please email them to melissa@calvay.org.uk or message us on Facebook. Thanks!

GARDEN COMPETITION 2021

This summer, Calway residents with gorgeous gardens can win prizes for their patches!

Our Garden Competition 2021 is offering you the chance to show off your green-fingered skills and win up to £40 gardening vouchers!

To give everyone the chance to get involved, there are three categories:

- **Best Individual Garden**
- **Best Hanging Baskets**
- **Best Balcony or Back Court**

We're offering a £40 voucher for the winner of the 'Best Individual Garden' and a £20 voucher each to the winners of 'Best Hanging Baskets' and 'Best Balcony or Back Court'. To keep things fair, you can only enter one category!

Chair of Calway HA, Anna Ellis said: "Many Calway residents work really hard on their gardens, and this competition gives us a fantastic opportunity to celebrate their commitment to looking after their home and contribution to helping us make our neighbourhoods greener places to live. I'd urge all local residents, whether they have a budding interest or are a seasoned gardener, to get their entries in!"

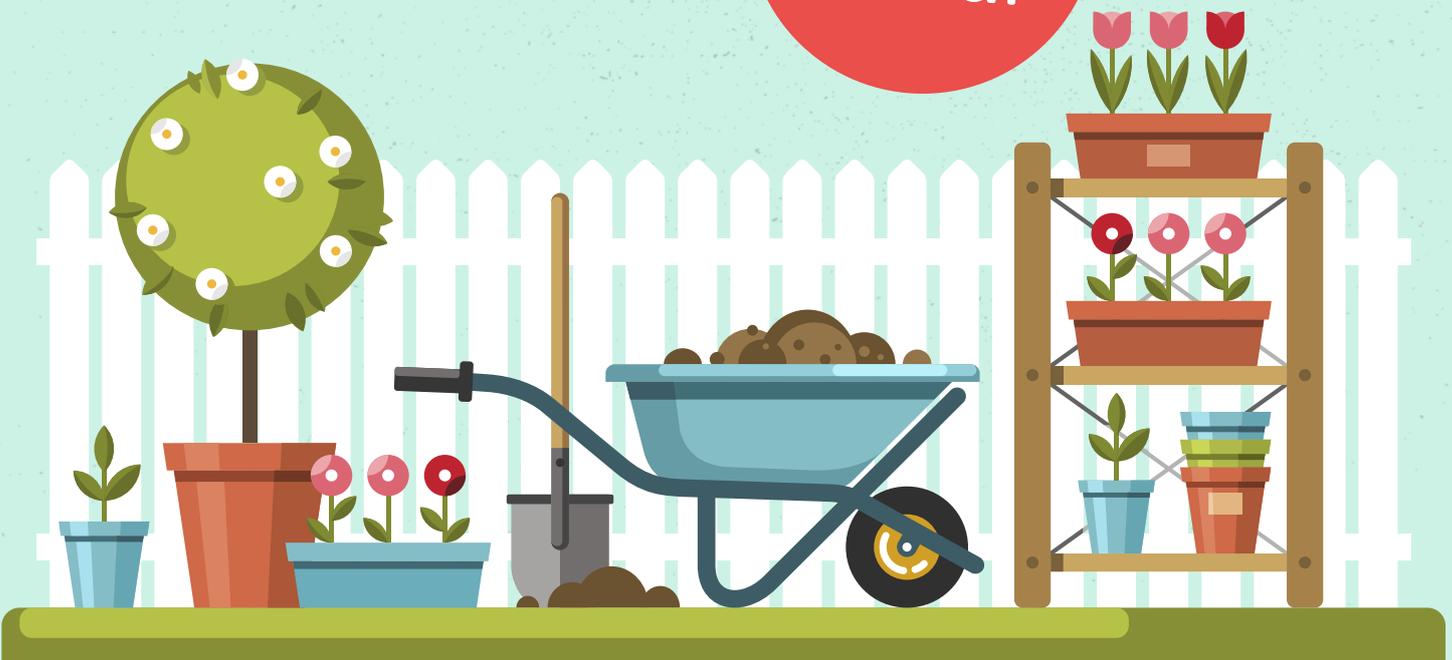
The competition opens for entries on **Monday 26th July**, giving you plenty of time to get growing!

How to enter:

- Send up to four photographs, showing different angles of your garden, along with full contact details and the relevant category to: **enquiries@calway.org.uk** or drop your photographs off at The Calway Centre (post box to the right of main door), 16 Calway Road.
- Entries must be received by **Monday 30th August**.
- By entering, you agree that we can use your photo in our publicity (eg newsletter and Facebook posts).

We'll notify winners via the contact details provided and on social media by **Friday 17th September**. COVID-permitting, we plan to hold an event in late Summer to present the winners with their prizes.

**Win a £40
Garden
Voucher!**



Win a £25 Smyths toy shop voucher!



It's been ages since we had a kids competition, but Easter has put us in the mood for some fun!

We're asking kids under 16 to get creative and design their own egg. So kids, what you do to the egg is up to you – you can paint it, colour it or turn it into something really egg-citing! We've included a couple of egg-samples to help you come up with some ideas.

Once you've finished your egg, please email pictures of it to melissa@calvay.org.uk or send them via Facebook Messenger to our Facebook Page – Calvay Housing Association. The prize for the best egg is a £25 Smyths toy shop voucher!

To enter you must be under 16 and living in Barlanark.

The closing date is **Friday 16th April 2021**, so best get cracking!



*Remember to
hard boil your
egg first!!*



PS Parents/carers - remember you can Like and Follow our Facebook page to keep up to date with everything going on @ Calvay!



Our **Welfare Rights Officer Dawn** is here to help. Call her on **0141 771 7722**.

£200 Winter Heating Assistance for children with disabilities

If you have a child under the age of 18 and you receive the highest rate care component of Disability Living Allowance for children, you may be eligible for a £200 Winter Heating Assistance.

You must be resident in Scotland and have been registered for payments on 21st September 2020.

Payment is automatic so you don't need to apply and may already have received this.

If your child meets the criteria BUT is receiving enhanced rate daily living component of Personal Independence Payment instead and HAS NOT received a payment, please contact Dawn on **0141 771 7722**.

New one-off £500 payment for working households receiving tax credits

If you're part of a working household that receives tax credits, you may be eligible for a new one-off payment of £500.

The new payment is being introduced to provide extra support when the temporary increase in Working Tax Credit ends as planned on 5th April 2021.

You do not need to apply for the new payment. HMRC will contact you by text message or letter in April to confirm you are eligible. You do not need to contact HMRC.

Those eligible includes people who, on 2nd March 2021, receive:

- Working Tax Credit payments
- both Working Tax Credit and Child Tax Credit payments
- Child Tax Credit payments and are eligible for Working Tax Credit, but do not get a payment because their income is too high

If you are eligible, you should receive your payment by **23rd April 2021**.

EU Settlement Scheme – time is running out!

The United Kingdom officially left the European Union on 31st January 2020. If you are a European (EU, EEA or Swiss) national who lived in the UK before 31st December 2020 and wish to continue living in the UK, the official advice is you must apply to the European Union Settlement Scheme (EUSS) to retain your rights under UK immigration law.

- You must apply to this Scheme by 30th June 2021 or you risk losing your entitlement to benefits, as well as being able to access certain services within the UK for free.
- You do not have to apply if you've already been granted 'indefinite leave to remain' or another permanent residence document, or if you have become a British Citizen.
- Family members who do not hold UK citizenship or permanent residence documents should register for the EUSS.

For further information and how to apply to the EUSS in your native language, please go to:

www.gov.uk/guidance/settled-status-for-eu-citizens-and-their-families-translations

If you have any difficulties applying to the EUSS, you can contact the EU Settlement Resolution Centre on **0300 123 7379**.

Remember: If you do not apply to the EUSS by the deadline of 30th June 2021, there is a risk you lose your rights as an EU national living in the UK.

Scottish Child Payment - now open for under 6s

This is a weekly payment of £10 that you can get for every child you look after who's under 6 years of age. You'll get the payment every 4 weeks if your application is successful.

Apply online at www.mygov.scot/scottish-child-payment/how-to-apply/ or by calling freephone **0800 182 2222**.

In the future, you'll be able to claim for children over age 6, so keep an eye on our website for updates.

Need to travel to a vaccination centre?

Call the Traveline to check how to get there

A new helpline has been set up to help people who need to travel to Glasgow's COVID-19 mass vaccination centres by public transport.

Glasgow's mass vaccination centres are located at:

- NHS Louisa Jordan on the Scottish Events Campus, Stobcross Road
- Glasgow Club Donald Dewar, 220 Garscadden Road, Drumchapel
- Glasgow Club Easterhouse, 12 Auchinlea Road
- Barmulloch Community Centre, 46 Wallacewell Quadrant
- Glasgow Club Castlemilk, 28 Dougrie Road

If you have an appointment at one of the centres, call the Traveline on **0141 465 1878** and they'll help you find the best way to get there if you need to use public transport.

When calls are answered, you'll initially hear the message "If you require public transport information to assist with travel to or from a vaccination centre, please hold to speak with an agent". Hold on to speak to someone in person – this is not an automated service.

People with mobility issues can use SPT's bookable, door-to-door MyBus service. Registration is required prior to booking and advance booking is recommended, as capacity is limited due to social distancing requirements. For more details go to www.spt.co.uk/bus/mybus or call **0345 128 4025**.

Remember:

- **Only people with appointments (and where necessary a carer) should attend a vaccination centre.**
- **People are encouraged to only use public transport if they don't have access to a car, or can't use active travel options - with capacity on public transport limited due to social distancing, this will help leave space for those who need it most.**
- **No-one should ever ask you to pay for a COVID-19 vaccination - they are provided free by the NHS.**



The Traveline is staffed round-the-clock seven days a week, with calls charged at local rates.

Calling all factored and sharing owners – changes are coming soon!

Are you a factored owner or sharing owner? If so, you'll need to know about changes to the Factoring Code of Conduct.

This Code was part of The Property Factors (Scotland) Act 2011 - the first parliamentary legislation to regulate property managers, i.e. factors. The Act introduced 3 main provisions:

1. Established a compulsory public register of all property factors
2. Prepared a Code of Conduct which property factors must comply with
3. Set up a disputes procedure for homeowners who feel that their property factor has failed to carry out their duties or to comply with the Code of Conduct.

The Factoring Code of Conduct sets out the minimum standards of practice for property factors across their wide range of duties. It ensures homeowners are protected and clear about their property factor's responsibilities, as well as their own.

A revised Code comes into force on 16th August 2021, subject to approval from the Scottish Parliament. New recommendations include proposals for new statutory duties on owners in tenements to have owners' associations, building reserve funds and five-yearly building condition reports.

We'll be consulting with all our factored and sharing owners about these new recommendations, to make sure you have your say and help us review Calvay's Code of Conduct and Factoring Policy.

Look out for further information coming your way.

STOP PRESS

Want to make a difference to the Calvay community? Join our Committee!

Calvay Housing Association has a Management Committee of local people who oversee how the organisation is run. The Committee is made up of volunteers who willingly give up their time for the benefit of the Calvay community.

We have great team in place just now, but need a few more people to help.

Interested? To find out more, please call Nick or Tracy at Calvay on 0141 771 7722.

Live in a close? Keep your back door locked!

We've recently been made aware of incidents concerning youths accessing tenement closes via the back doors, and generally hanging about and causing a nuisance.

To keep residents safe and closes clean, please remember to keep your back door locked at all times to prevent access by non-tenants. Only allow access to people you know or those who have a genuine reason for being there, such as contractors.

If people do gain access and cause a disturbance, call **Police Scotland on 101** to report this.

New number for **allpay**

Do you pay your rent using allpay?

They've introduced a new telephone number for customers that costs less than their existing 0880 number. From now on, call allpay on **0330 041 6497** to make all your usual payments.

allpay's existing number **0880 557 8320** can still be used, but this is being phased out, so best start using the new one now.

THE RUCHAZIE PANTRY

High quality, low cost food for all

The pantry is located on the main street in Ruchazie, at 435 Gartloch Road. Supported by FareShare, it offers a unique shopping experience to residents of Ruchazie and the wider area.

Unlike a traditional food pantry, where customers are given a package of food, the Pantry allows customers to browse and choose their own products, just like they would in a traditional supermarket.

Items are not individually priced. Instead, you pay £2.50 for a membership each time you visit, which allows you to purchase £15 worth of food from the Pantry.

So you can shop for yourself and choose what you want. Why not give it a go?

The Pantry is open five days a week:

Mondays: 4pm-8pm

Wednesdays/Thursdays/Fridays: 9.30am-4.30pm (closed 12.30pm-1.30pm)

Saturdays: 9.30am-1pm

Free transport can be arranged for members who require access to the Pantry but have trouble getting there. Transport operates on Fridays from Barlanark between 1.30pm – 3.30pm. Pantry Members can call **0141 778 2042** to register and book transport.

For more information, see their Facebook page (RuchaziePantry) or email **pantry@ruchaziechurch.org**

