



December 2001

“A Community with Commitment”

# News

## CHRISTMAS WISH

The staff and Committee of the Co-operative would like to wish all Calway residents a happy and safe Christmas, and all the best for the New Year.



Remember THE office will close from 12.00pm on 24th December and will reopen at 9am on the 4 January 2002.



Emergency repairs for this period should be referred to Glasgow City Council on 0800 595 595.



### STREETSCAPE UPDATE



Following some delays I am pleased to announce that the Calway Road street-scape project is now under way. The contractor started work a couple of weeks ago and is making good progress with the work so far, and is on target for completion by March the 1st. If you would like to know more about what is being done please do not hesitate to contact the office.



On the down side the contractor has reported that the site compound and the fencing surrounding the work outside the Robert Bennie Centre has already been the subject of repeated vandalism.

It is essential for the protection of the work in progress and the safety of residents that the fencing remains in tact. I would therefore ask if you do see any damage being done please report it to the



### CHILDREN'S CHRISTMAS COMPETITION

Colour in the picture enclosed in the Newsletter and return it to the office by 12 noon on 24th December to be entered into the competition. All entries will be displayed in the reception area. Great prizes available.

Sorry - competition is for under 12's only. Don't forget to put your name, address, age and telephone number on your entry. Good Luck!



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## COMMITTEE MEMBER'S - OUT AND ABOUT

Tam Kay has been a member of the Co-operative's Management Committee for 9 years and has been working with organisations outside of Calvay since that time.

Tam is often out and about trying to make both Calvay and Easterhouse better places to live by keeping in close liaison with organisations such as the Greater Easterhouse Foyer Steering Group. Tam is currently the Treasurer for this organisations, which will assist in sourcing housing, employment and training for youths in the Greater Easterhouse area, once it is up and running. The group has recently received funding for the next three years in support of the project, which is now progressing rapidly.



Tam holds the prestigious position of Council Member of the Scottish Federation of Housing Associations (SFHA). This organisation is currently working very closely with Glasgow and West of Scotland Forum on the Strategic Housing Plan and the Stock Transfer. Both of which are critical issues for the future of the Co-operative.

And last but certainly not least, Tam is the Chairperson of the Scottish Community Ownership Forum (SCOF).

Recently the group were in Aberdeen studying the rural concept of housing.

SCOF are working closely with the Co-operative through an organised working group consisting of Calvay Committee members who are addressing

### EMERGENCY REPAIRS - GAS CENTRAL HEATING

Heating repairs are covered by the new emergency repairs service provided by GCC. Unfortunately, some tenants have experienced problems when phoning through some of these repairs.

**If you are advised that such repairs are not covered - do not be fobbed off! Ask to speak to a Supervisor who should be able to get the repair dealt with for you.**

### IT'S FREEZING!

So please look after your pipes. If you are going away over the holiday period can you please take precautions to protect your pipes from frost, and from bursting.



Leave your heating on low, let a neighbour have a contact no. for you, or better still leave a set of keys with someone who can look after your home should the weather get worse - Don't forget the Big Freeze of 1995!

### COMPLAINTS PROCEDURE



The Co-operative operates two complaints procedures. One is for dealing with neighbour disputes and Estate Management problems -this is referred to as the Neighbour Disputes Policy. The other deals with complaints about the Co-operative e.g. about staff members or decisions that have been made - this is referred to as the Complaints Policy.

If you have cause to make a complaint via one of these policies and you are unhappy with the outcome, you should then refer your complaint to the Committee via the Committee Surgeries. These are generally held quarterly and are advertised in the Newsletter, the Office and the Robert Bennie Centre. No appointments are necessary for these. If you have a matter that you wish to be addressed outwith the quarterly meetings, please advise Patricia at the office who will arrange a special sitting of the Committee Surgeries.

There are other avenues that you can use for complaints if you remain unhappy and these are detailed in the policies referred to above. Copies of these policies are available free of charge from the office.



# COMMUNITY NEWS

## HAVE YOUR SAY

Margaret Curran, your local MSP is holding informal sessions for the local community to voice their opinions and concerns. These sessions are being held at The Robert Bennie Centre on the 3rd Friday of each month between 4.00pm - 5.00pm.

Remember this is your chance to have your say regarding the area you live in.

## POLICE ADVICE / INFORMATION

If you want to speak to the police about any issue or wish ant advice or information from them, you can call either Kenny Sewell or Gordon Robertson, two of the Community Policemen for the Barlanark area, at the Baillieston office, anytime.



If they are not available, leave a message and they will call you back.

## CHILDREN'S CHRISTMAS PARTY

The Social Action Group are holding their Annual Children's Christmas party for ages up to 12 years on the 22nd December from 2.00pm - 4.00pm at the Robert Bennie. Tickets are £2.00 each.



## NEW NAME

Have you heard the latest? Scottish Homes has changed it's name to Communities Scotland.

So make a note of this new name as you may be hearing it more frequently once the Co-operative's new build commences.

The Social Action Group would like to wish everyone in the Calvay area a Merry Christmas and a Happy New Year.

## INFORMATION HIGHWAY

You can now contact the Co-operative via the Internet.

The address is:  
[info@calvay.org.uk](mailto:info@calvay.org.uk)



## QUARTERLY DRAW-TENANT SATISFACTION

The winner of this quarters draw is Ms Aniello, Calvay Crescent. Thanks to Community Policeman, Constable Gordon Robertson, who made the draw.

The prize is £20 of vouchers for Safeway. If you would like the chance to win next quarters draw, return any repairs satisfaction cards you receive (completed), to the office.



## COUNCILLOR COLEMAN COMMENTS...

For many years there has been concern shown by the people of Barlanark as to the road safety on Hallhill Road. There have been many attempts in the past to see if signage or moves to slow down the traffic could be put in place. Some of these have been successful but it appears that the problem is still as great as ever and many local residents are extremely concerned about the speed of the traffic in Hallhill Road.

Several years ago, a survey was carried out following complaints from residents as to the volume and speed of the traffic. Unfortunately, at the time it did not meet the guidelines and therefore the public demand for a crossing on Hallhill Road was refused as at that time it was the Scottish Office who determined as to whether this could go ahead under their current guidelines.

Last month I received a petition signed on behalf of all the organisations in Barlanark, ie churches, tenant organisations, co-ops, even some shop owners in the new shops in Hallhill Road, who all expressed their concerns yet again about the volume and speed of traffic in Hallhill Road. Added to that, the fact that the shops in Pendeen Road are now closed, and the only shops available are at Hallhill Road, everybody has to cross Hallhill Road to access shops. As we know, the kids cross every day attending the

various schools and community centre for the facilities that are used in there and vice versa into the nursery in Barlanark Road. So there is a constant volume of people crossing the road. We also have the new health shop and this has created a demand to use the new doctor's surgery and the supporting health facilities. Bearing all this in mind, I wrote again to Land Services who now



have the responsibility for road safety and there appears to be some movement. They have commissioned another survey and have submitted an interim holding report which went before the Bishop Wood's Area Forum. A further report will be submitted to a future meeting of the Area Forum. There may be the possibility of speed cameras being installed in Hallhill Road. It will be the end of February before we have any definite information but the main thing is that there appears to be some movement and Land Services are looking at the matter seri-

ously to see if something can be put in place.

Obviously, I will keep not just Calvay Co-op but everyone in the scheme updated on any progress in this matter as it affects everybody.

The interim evaluation of the Greater Easterhouse Social Inclusion Partnership which takes in Barlanark has shown for the first time that there appears to be good news concerning the health statistics for the people of Greater Easterhouse. On several fronts, we are now rising above the Glasgow average which is clearly good news. Also on the educational front, the school children have shown a substantial attainment increase on previous years so the positive thing is that, at last, the appalling record on health and educational attainment appears at this half way stage to be starting at last to go in the right direction.

It took a lot of commitment and effort by all the agencies involved but the good news is there seems to be a positive movement. Added to that, the fact that unemployment in Easterhouse over the past few years has dropped dramatically, the number of long term unemployed has dropped dramatically so again good news on the employment front - and that includes Barlanark. There is still a long way to go but at least we know we are going in the right direction. Here's hoping it continues to go that way.