



July 1999

"A Community with Commitment"

News



IT'S STILL NOT FOR YOU



Work to the new Calway Learning Support and Community Resource Centre is progressing well. By the Autumn the Social Action Group will have great new premises to provide a range of activities and services for the area.

Unfortunately, even when things are going well for this area, we sometimes experience setbacks. The latest setback is a further rejection from the National Lottery Charities Board. This is the second application we have submitted, having consulted widely locally on how we could strengthen our application.

We are awaiting written confirmation of the basis for the NLCB decision. We will let the

community know their reason as soon as we have had a clear explanation.

In the meantime we will be pushing ahead with plans to increase the activities available in the area and will make good use of the funds already available to us. In future Newsletters we will let you know what is going on in the new centre. We will also continue to work with other local groups to allow them to increase their activities in this area.

If you have some time available and would like to help us make use of the new centre please contact Lisa at the office.



ALL EYES ON YOU!



Once again the good weather brings mixed blessings for some residents of the area.

The re-emergence of Edinburgh Road as a battle ground for local youths creates a far from pleasant outlook for residents in parts of Barlanark Road. Whatever part of the area you live in you should know what your kids are up to when they are out of the house.

Apart from the problems caused for local residents by these battles, there are also serious risks for the youths involved and others. Drivers using the Edinburgh Road have been forced to take

avoiding action from bricks and other missiles being thrown across the road. Their action could easily result in injury either for themselves or for youths standing at the edge of the road.

Installation of the CCTV system to cover the Edinburgh Road and the Co-operative area is well advanced. When the system comes into operation staff at Easterhouse Police Station will be able to react much more quickly to problems. Between now and then please keep your kids out of these fights. It is in their interests as well as other people's.



MAINTENANCE UPDATE

REPORTING REPAIRS

Should you have any repair to report to the Co-operative the following procedures should be followed:-

Repairs can be reported to a member of the Co-operatives staff either by telephone or in person in the Co-op office.

Staff should not be approached in the street and contractors should not be asked to carry out additional repairs without prior arrangement with the Co-op.

Once your repair is reported you should receive an acknowledgement card through the local mail service.

A member of the Co-operative maintenance staff may call to carry out a pre-inspection of the repair required. If not one of our approved con-

tractors will call within an agreed date or time to complete the repair.

Once the repair is complete, you will be asked to sign a works order by the contractor, signifying you are satisfied with the work carried out.

Depending on the nature of the work carried out, a member of the maintenance staff may call again to inspect the quality of workmanship.

The Co-operative may send out a Tenant Satisfaction Card, which should be completed and returned to the Co-op office at your earliest convenience.

Should you have any questions, complaints or comments to make regarding the repairs system, contact Tracy Johnston.

GAS CENTRAL HEATING - SERVICE DUE

Some Tenants have still to give access to allow the servicing of their heating systems to be carried out. Failure to provide access is a breach of tenancy and action will be taken if access is not provided soon.

If you are one of these people please contact Tracy Johnston at the office immediately to make an appointment.

CARBON MONOXIDE

Did you know that during an average year about 50 people die from carbon monoxide poisoning caused by fumes from faulty heating appliances.

More than 3 times that number end up in hospital. Carbon Monoxide is colourless, odourless and has no taste.

Carbon Monoxide can be given off by any appliance which burns a fossil fuel such as gas, coal or oil. It can enter your home if ; your appliance is faulty, or the room is not properly ventilated, or the chimney or flue is blocked.

Carbon Monoxide sometimes makes people feel ill. If you develop any unexplained symptoms, switch off your appliance and see your doctor at once.

For further information regarding the above, contact The Council for Registered Gas Installers (CORGI) 01256 372200 or The Gas Consumers' Council on 0645 060708.

SMOKE ALARMS

The Co-operative installed smoke alarms in all of its properties for the safety of its Tenants, however on several house visits recently it has been noted that tenants have either removed the battery from their alarms or have covered them with bags.

Please don't do this. A working smoke alarm may save your life!

HOUSING MANAGEMENT UPDATE

NEW BUILD PHASE THREE - ALLOCATIONS

Provisional offers have been made for the majority of the properties at new build phase three. The properties available for let were allocated on a quota system, in line with the Co-operative's allocation policy. This meant that there were only 5 properties available for internal applicants i.e. Calvay Tenants.

The Staff are very busy dealing with these allocations at present and the allocation of the properties that will be vacated by those Tenants who are currently Decants. Anyone being selected for an offer will be advised in writing.

If you are currently on the transfer list we would ask you not to contact the office, for at least a few weeks, to discuss your application at present, unless it is to advise of a change of circumstances affecting your application. Any offer being made to you will be advised in writing.

Copies of the allocation policy are available from the office free of charge.

PUBLIC MEETINGS

As soon as the Activities Centre re-opens, (hopefully August 1999) the Co-operative will be re-starting its programme of General Meetings. The first issue that will be addressed will be the gang fighting on Edinburgh Rd. The police will be asked to be in attendance. We know that this fighting affects a lot of Tenants and we hope to see a big turn out on that night, so that all of the real problems can be raised and addressed. If you have any specific issues about this fighting you want to be addressed at the meeting please try and let us know in advance so that specific questions can be prepared for the police.

Contact Person: Patricia Gallagher

TENANT SATISFACTION SURVEY

The survey is now underway. It will be carried out by house visits. If you would prefer to complete one at the office, or if you want a specific appointment, please contact Geraldine at reception to arrange this.

Rafina Naroo will be the researcher on this project. She has been selected for this post from an organisation called Positive Action Training in Housing (PATH). Rafina is on a 2 year appointment and her time will be divided between Calvay and Scottish Homes for 6 months at a time. We would like to welcome Rafina to the Co-op and wish her every success during her time here.

COMPLAINTS PROCEDURE

The Co-operative has a complaints procedure in place which can be accessed by any member who has an appeal or grievance about the Co-operative.

Copies of the policy, which tell you how to go about making your complaint, are available from the office on request.

NEW BUILD PHASE THREE UPDATE

At the last site meeting held in the middle of June, the contractor advised that they are currently 2 weeks behind schedule. It is anticipated that the first houses will be available at the end of July with more houses becoming available on a fortnightly programme thereafter. The Contractor has to supply the Co-operative with a draft programme of handover dates. Once these are available, all Decants will be advised. But remember at this stage all dates are approximate.

All tenants should be able to get access to their new home prior to the moving in date.

However only one visit will be allowed, so please be prepared. The time and date of this visit will be arranged with you in advance.

We are also trying to find out who the gas supplier to these properties will be so that contracts with individual tenants can be arranged, or changed to another supplier. We will contact you about this at a later date.

If you have any other queries about your return to your new home please do not hesitate to contact the office.

CHILDREN'S COMPETITION

The Activities Centre is due to re-open soon and all of the childrens clubs and activities will be running again as normal.

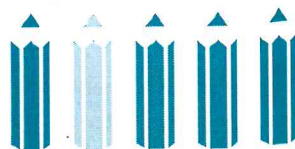
Can you draw a picture of your favourite game or activity, whether it's a character from your favourite T.V. show, or a picture of you bungee jumping? Or, you could draw a picture of a game or activity you would like to see in the new centre

when it opens.

A prize is available for the best picture from a boy and the best picture from a girl.

So get those pens and paper out and hand in your pictures to Geraldine at reception.

The closing date for this competition is 28 July 1999.



HEALTH SHOP

An exciting Pathfinder project which has been developed, is a new health resource centre on Hallhill Road. A steering group was formed and has been meeting over the past six months to develop the idea. This has resulted in a proposal to convert two shop units to provide a local health resource centre.

The Health Shop will include space for a local doctor who is currently based in a portacabin at Barlanark Primary School. Consultation has identified other health-related services that the community would like to see in the centre.

This process will continue over the next few months and it is hoped that the Health Shop will open in the autumn.

CALLING ALL WOMEN AGED BETWEEN 50-64! BREAST SCREENING MOBILE UNIT COMES TO EASTERHOUSE

If you haven't already received it, all women aged 50-64 and registered with their GP at Easterhouse Health Centre, will be sent a personal invitation from the West of Scotland Breast Screening Service to attend for breast screening at their Mobile Unit. The unit is based in the car park of John Wheatley College, 1200 Westerhouse Road, Easterhouse and is expected to remain until the end of August. The test only lasts a few minutes and you will receive your results within three weeks. If you do not take up your appointment for any reason, further appointments can be made by contacting 531 4400.