



"A Community with Commitment"

# News

## CALVAY ROAD UPGRADING

As previously reported, the Co-operative has been pursuing funding to complete the upgrading of the roads in the area.

Following a recent meeting with Scottish Homes, we are hopeful that we will be able to carry out works to the last part of Calvay Road, at Calvay Crescent and the Manse site.

Our consultants, City Design Co-operative, have produced proposals that will transform this area. They are proposing to create a general purpose area in front of the Resource Centre and the shops. This will double as a road and as an avenue for local events, and provision will be made for the road to be closed to traffic on special occasions.

Provision will also be made for improved parking, and the manse site will be landscaped.

An outline of the proposals is included with this newsletter. The consultants will be in the Resource Centre to answer any questions you may have on Thursday 13 July from 12 noon to 2 pm. The presentation boards will be left in the centre with comment slips

The last outstanding area for streetscaping works is Barlanark Road from the milestone corner to the library. We are still pursuing funding for this work, and will keep members advised of progress.

## NEW OFFICE HOURS

Agreement has been reached between the Committee and staff to change the office opening hours.

The office is currently closed every Wednesday morning and is also closed during the staff lunch hour 12.30 to 1.30. This pattern of opening was established in the early days of the Co-operative, and has been unchanged for 14 years.

Under the new arrangements the office will remain open to the public during lunch times, and will open on a Wednesday morning. Overall the office will be open an extra 7 hours a week, providing a more accessible and responsive service to members. The office will

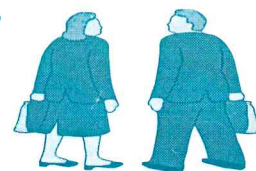
close early, at 3.30 pm on a Wednesday to allow staff meetings to take place.

**The new opening hours are:-**

|                  |                     |
|------------------|---------------------|
| <b>Monday</b>    | <b>9-30 to 4.30</b> |
| <b>Tuesday</b>   | <b>9-30 to 4.30</b> |
| <b>Wednesday</b> | <b>9-30 to 3.30</b> |
| <b>Thursday</b>  | <b>9-30 to 4.30</b> |
| <b>Friday</b>    | <b>9-30 to 4.30</b> |

**The new hours will operate from Monday 31 July.**

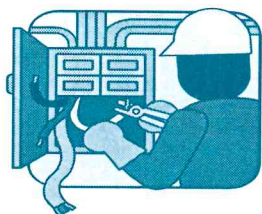
## WANTED - NEW MANAGEMENT COMMITTEE MEMBERS



There have been some changes recently to the Office Bearers of the Management Committee. Due to the resignation of Mary Christie (Forrester), Peter Howden was elected Secretary of the Co-operative. Mary has left the area due to her recent marriage. The Co-operative would like to thank Mary for her contribution over the years.

Mary's resignation has left a vacancy on the Committee. Why don't you get involved? All training is provided. Contact Patricia at the office for more information.

## IT PAYS TO CHECK!



Ever thought your electricity reading may be too high. A local resident recently received a bill for over £200. When she checked the bill against her meter she thought it was well out. When she contacted Scottish Power, her bill was reduced to less than £100.

Remember - it pays to check.

## MONEY ADVICE

Staff from the local Money Advice Centre hold a surgery every Thursday between 10 a.m. to 3 p.m. in the Community Health Shop, Hallhill Road. No appointment necessary.



Contact: Money Advice Centre - 774 5535/Community Health Shop - 773 1787 if you want more information on this service.

## CURRENT OPPORTUNITIES AT GEDC

### Preparation for work Roads to employment Project

Opportunities for people over 25 and unemployed we offer:

- \* Group sessions
- \* Presentation skills
- \* Interview skills
- \* Confidence building activities
- \* On going support, advice and guidance
- \* Free transcard

Contact Annemarie Pattison  
771 5591

### Glasgow Works/ New Deal

Giving the opportunity to people over 18 and unemployed 6/12 months plus to complete SVQ level 2 in:

- \* Childcare
- \* Sports Coaching
- \* Landscaping

If you have any questions contact Gerry McGlaughlin  
781 2000

### Best Foot Forward

Opportunities for people over 25 and unemployed. This course offers:

- \* IT Training
- \* Work Placements
- \* One to One Counselling Support
- \* Training Allowance

If you have any questions contact Margie Hughes 781 2000

## COMPLAINTS PROCEDURE



The Co-operative has been advised that some Tenants are reluctant to make complaints to the Office as they feel that Committee Members will find out about their complaints.

Please be assured that this is

not the case. All complaints made at this office are kept strictly confidential. The only information the Committee receives, is a summary of complaints received, detailing: number of complaints and the number of each type of complaint made i.e. whether the complaint was due to noise or dogs etc.

Please come forward with any complaints you have. If Staff

don't know about your problem, they won't be able to help resolve it.

Of course, if you feel you are not getting a suitable response from Staff members, you may wish to take your complaint to the Committee. This can be done through Committee Surgeries, where complaints are taken directly by members of the committee, or by submitting a formal Grievance.

### ESTATE CARETAKING

As of this week, the Co-operative has employed a contractor to visit the area every Friday to clean the

play areas, Calway lane and around the seated area at the bottom of Calway Crescent.

### DOGS

Please walk your dogs in the spare ground around the area and keep them away from the play areas and seating areas. Remember that dog fouling can be a danger to young children.

### GAS LEAKS



Prompted by complaints from a tenant in Barlanark Drive, the Co-operative asked Transco to report on the gas installation in Phase 2 New Build properties. After initial contact suggested a problem with the flexible connector to the meter, the Co-operative contacted the Gas Consumers Council and OFGEM, the Regulator for Gas and Electricity. Transco have now confirmed that there is no problem with the connectors fitted within this area.

As usual, we would ask everyone to be aware of gas and to report any suspicions of a leak to Transco at once, tel: 0800 111999.

## ESTATE MANAGEMENT

Weekly inspections have recommenced and many Tenants will have received letters reminding them of their responsibilities for garden maintenance and stair cleaning.

14 closes are now considered to be problem closes and these will be closely monitored and targeted. 2 closes in particular have been subject to vandalism. The Co-operative has received information on who was responsible for this damage and further action is being

taken. Many of those responsible live in the Co-operative area. Remember that vandalism costs are passed onto you directly through rent charges so it is in your interest to report incidents and information to the Co-operative as soon as possible.

The Cleansing department advised the office recently that they would replace all missing bins in the area. A check is currently underway to ensure this has happened.

# THE ROBERT BENNIE TRUST GREAT SCOTTISH RUN



We have received 19 requests for entry forms, and 10 have been returned. We are extremely grateful to the volunteers who make up the Calvay Team. They are:



Alan Bennie  
Robert Reid  
Alison Reid  
Lesley Rankin  
Marie Hamilton

David Ladden  
Gordon Paterson  
William Ralston  
James Smith  
Kelly Limond



The team members have been issued with sponsorship forms, so we hope you will give your support in raising funds for the Robert Bennie Trust. Remember, the last date for entering the Calvay Team is 13 July. Forms are still available from Tracy Taylor at the office.

## BUS RUN TO BLACKPOOL

The Social Action Group has organised a bus run to Blackpool on Saturday 5 August 2000. The bus leaves from the Resource Centre at 7.30 am and will return to Calvay at 11.30 pm. Tickets cost £8.00 for adults and £4.00 for children and is open to Calvay tenants only. All bookings must be paid in advance.



Contact Cathy Norman at the Centre (771-1864) for further details.

## GARDEN COMPETITION

Arrangements are still being made for this year's garden competition. We have several possibilities lined up for judging the event, and full details will be notified in the next Newsletter.

## TENANTS SATISFACTION RAFFLE



The winner of this quarters draw is Mrs. Cavanagh, Burnett Road.

Don't forget to return your card so your name can be entered into next months draw.

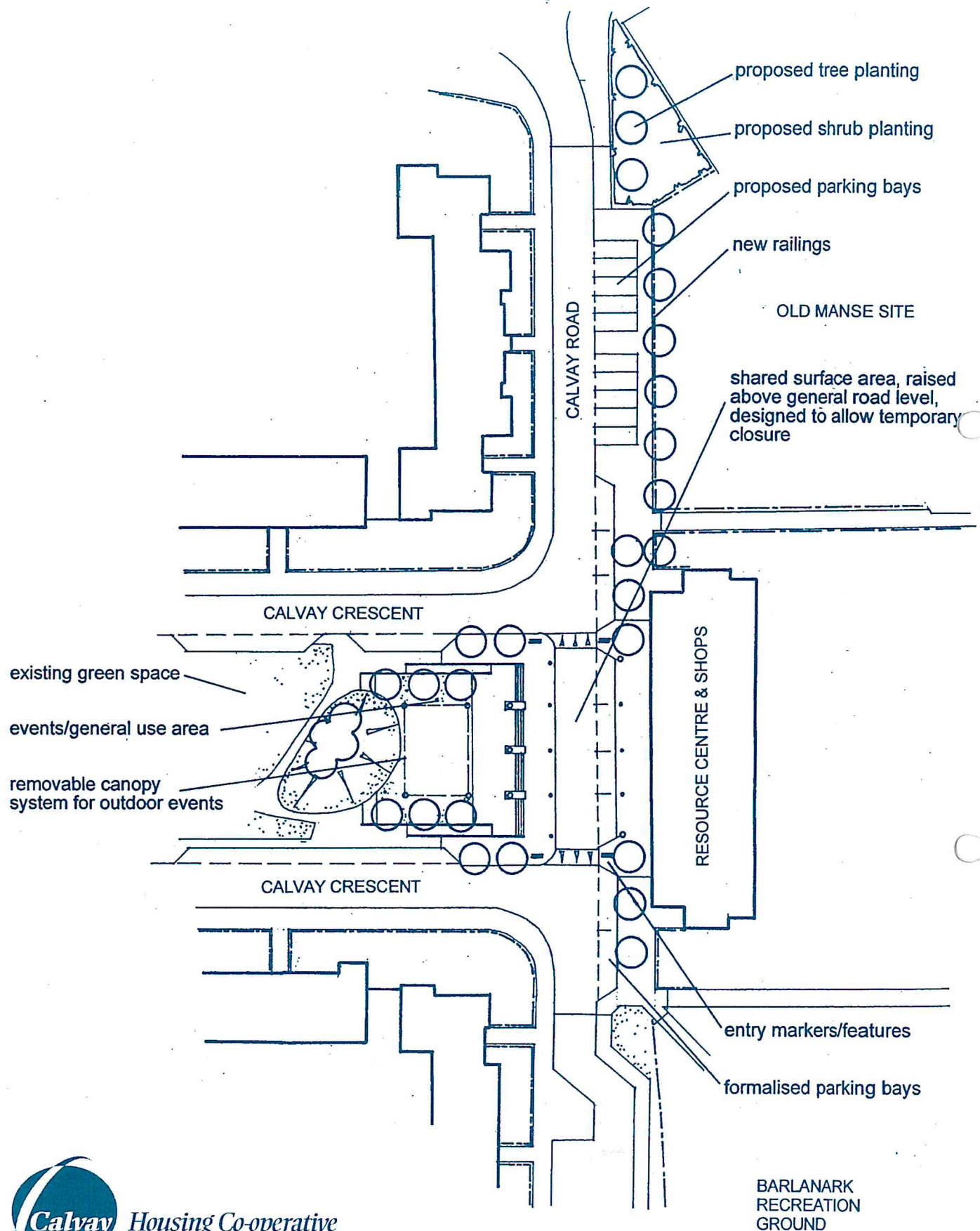
PROPERTY FOR SALE

**Barlanark Road - One bedroom flat  
available for shared ownership or  
outright sale.**

**If interested please call the office  
for more details**

**THE EMERGENCY REPAIR NUMBER IS 552-8647**

# CALVAY ROAD - OUTLINE PROPOSALS



# CALVAY ROAD - OUTLINE PROPOSALS

