

Homes and rents

At 31 March 2025 this landlord owned **868 homes**.

The total rent due to this landlord for the year was **£3,996,272**.

The landlord increased its weekly rent on average by **3.3%** from the previous year.

Average weekly rents

Size of home	Number of homes owned	This landlord	Scottish average	Difference from Scottish average
1 apartment	42	£63.63	£87.12	-27.0%
2 apartment	155	£81.43	£93.27	-12.7%
3 apartment	393	£90.21	£96.00	-6.0%
4 apartment	217	£97.70	£104.51	-6.5%
5 apartment	61	£115.10	£115.58	-0.4%

Tenant satisfaction

Of the tenants who responded to this landlord's most recent satisfaction survey:

Overall service

90.9% 86.9% national average

90.9% said they were satisfied with the overall service it provided, compared to the Scottish average of **86.9%**.

Keeping tenants informed

95.6% 90.0% national average

95.6% felt that this landlord was good at keeping them informed about its services and outcomes compared to the Scottish average of **90.0%**.

Opportunities to participate

93.1% 86.3% national average

93.1% of tenants were satisfied with the opportunities to participate in this landlord's decision making, compared to the Scottish average of **86.3%**.

Quality and maintenance of homes

Scottish Housing Quality Standard

88.6% 87.2% national average

88.6% of this landlord's homes met the Scottish Housing Quality Standard compared to the Scottish average of **87.2%**.

Emergency repairs

2.9 hours 3.9 hours national average

The average time this landlord took to complete emergency repairs was **2.9 hours**, compared to the Scottish average of **3.9 hours**.

Non-emergency repairs

3.8 days 9.1 days national average

The average time this landlord took to complete non-emergency repairs was **3.8 days**, compared to the Scottish average of **9.1 days**.

Reactive repairs 'right first time'

92.4% 88.0% national average

This landlord completed **92.4%** of reactive repairs 'right first time' compared to the Scottish average of **88.0%**.

Repair or maintenance satisfaction

98.2% 86.8% national average

98.2% of tenants who had repairs or maintenance carried out were satisfied with the service they received, compared to the Scottish average of **86.8%**.

Neighbourhoods

Percentage of anti-social behaviour cases resolved

97.0% 93.4% national average

97.0% of anti-social behaviour cases relating to this landlord were resolved, compared to the national average of **93.4%**.

Value for money

Total rent collected

The amount of money this landlord collected for current and past rent was equal to **100.5%** of the total rent it was due in the year, compared to the Scottish average of **100.2%**.

Rent not collected: empty homes

It did not collect **0.4%** of rent due because homes were empty, compared to the Scottish average of **1.3%**.

Re-let homes

20.8 days 60.6 days national average

It took an average of **20.8 days** to re-let homes, compared to the Scottish average of **60.6 days**.